SUSTAINING OUR CORE VALUES

2014 ANNUAL REPORT

Patient Care Services at HackensackUMC

HackensackUMC Patient Care
ACKNOWLEDGEMENTS

Report By:

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Special Projects/Patient & Family Engagement Specialist

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Transportation Aide, Patient Transport Volunteer, Institute for Evidence-Based Practice & Nursing Research

Special Thanks:

Robert C. Garrett
President and Chief Executive Officer
Hackensack University Health Network

Dianne A.M. Aroh, MS, RN, NEA-BC
Executive Vice President, Chief Patient Care and Clinical Officer
HackensackUMC
We are pleased to present the 2014 Department of Patient Care Annual Report.

It was another groundbreaking year for our Patient Care Services team filled with innovation and collaboration.

Across the country, health systems, hospitals and healthcare providers are focusing on new ways to treat patients not in silos – but as a whole. Working interdepartmentally increases communication among teams, essentially allowing all parties who are providing care to work together. Care is more efficient, streamlined, and most importantly – patient-centered.

Our Patient Care team here at HackensackUMC has mirrored this focus on campus. We have created an environment that encourages cross-collaboration. This includes working across departments, as well as positions.

The members of the Patient Care team are on the frontline of care. Often, they are some of the only people who have direct contact with our patients and their families. Therefore, it is fitting that they often have ideas and suggestions to improve patient satisfaction.

We are proud to provide an atmosphere that gives everyone a seat at the table to offer recommendations, express concerns and share best practices. As you will read, in 2014 we welcomed new programs and services that are aimed at improving quality and experience here on campus. These offerings are the direct result of proactive team members recognizing an opportunity, discussing ideas with other teams, and developing tangible solutions.

This level of care is evident in our ranking as the number one hospital in New Jersey by U.S. News & World Report. We were also the only hospital in New Jersey, New York and New England to be named one of America’s 50 Best Hospitals for nine consecutive years and receive the Healthgrades Distinguished Hospital Award for Clinical Excellence 13 years in a row. We currently have more Gold Seals of Approval from the Joint Commission than any other hospital in the country – a testament to the collaborative, effective care provided at HackensackUMC.

Our Patient Care Services team continues to make HackensackUMC proud. In addition to the work they do every day within our medical center, so many of these men and women choose to selflessly share their expertise with others around the world through education and medical missions.

We thank them for choosing to provide care at HackensackUMC, and we commend the entire Patient Care Services team on another successful year.
PATIENT CENTEREDNESS & INTERPROFESSIONAL COLLABORATION
WE ARE IN THIS, TOGETHER.

Each year, the Department of Pediatric Cardiology and the Walk to Remember Committee host their annual event – A Walk to Remember – at HackensackUMC to celebrate the memories of babies that left us too soon. Friends and family members gather to honor the memories of their lost ones. Stories, poems and readings are shared as young siblings, cousins and other family members draw pictures and make paper tissue flowers, honoring each life in their own special way.

Family, friends, and HackensackUMC staff carry four beautiful banners loaded with quilted squares representing each baby down Prospect Avenue and Atlantic Street to the butterfly bush. The ceremony concludes in the Joseph and Pam Simunovich Palm Court, where new friendships are made. “The compassion of all who attended and the connection that we all have, even though we do not know each other, is what I appreciated the most,” said a family member about the event.

October 2014 was the committee’s largest and most successful event, hosting more than 200 participants, a section on support and resources, contact information on how to get involved with the Forget Me Not Foundation, and the Walk to Remember. Most importantly, there is a page solely dedicated to the names of the beloved children lost in a section respectfully named, “Our Babies.”

As highlighted in Footprints, a family member expresses their sincere sentiments on a Walk to Remember by saying, “I cannot put into words how the emotions come racing back when you see someone familiar. It was very comforting to hear of other families keeping the memories of their lost babies alive. We don’t feel so alone anymore.”

Story Contributors:
Melissa Barry, BSN, RN, CPN, MA, staff nurse, Pediatric Cardiology, founder, Forget Me Not (FMN) Foundation; member, Bereavement Committee; Stephanie Omens, child life and creative arts specialist, Pediatric Services
Alissa K. Sandler, social work supervisor and co-founder, Walk to Remember at HackensackUMC
Janet Peluso, operations manager for Pediatric Cardiology, Dermatology, and Gastroenterology and board member, FMN Foundation
Krys Toczykowski, clinical nurse specialist, Neonatal Intensive Care Unit and co-founder, Walk to Remember at HackensackUMC
Karen Praschil, nurse coordinator, Pediatric Cardiology and board member, FMN Foundation
Reverend David Armstrong, director, Pastoral Care Services
Daisy Gershuny, genetic counselor, Genetics
Kerry Hesler, director, Strategic Events and Projects, HackensackUMC Foundation

COMPLICATED YET SIMPLE

It was another cold morning when Teresita C. Dimaano, BSN, RN, RNBC, of Endoscopy Services, reported to work. Her mornings usually begin with an adult outpatient assignment, but on this particular morning Teresita was called in to assist a Pediatric Operating Room case on a young boy with a familial history of polyposis. From the information gathered, another pediatric gastrointestinal (G.I.) physician was seeing the patient alongside the pediatric surgeon for a scheduled surgical removal of a large polyp found in the cecum.

Teresita rarely assisted in the removal of multiple polyps in children at a very young age, but this time she was faced with a challenging case of numerous growths of polyps in a toddler with bleeding as a top concern. When the Colon Cancer Prevention Center (CCPC)-Endoscopy team scoped the child, they found a polyp in the cecum that was almost the size of a quarter.

Based on her expertise as an endoscopy nurse, the G.I. physician asked Teresita for her clinical opinion regarding the nature of the polyp. She suggested that it can be removed without any sign of bleeding. Both physicians were thankful and very pleased with the results, expressing their gratitude toward Teresita. The anxious parents were happily informed by the surgeon that the surgery (polyp removal) was cancelled and that the polyp was successfully removed endoscopically. So after all, it was not so complicated.

Story Contributors:
Teresita C. Dimaano, BSN, RN, RNBC, Colon Cancer Prevention Center (CCPC) Endoscopy Services
Participants:
Teresita Dimaano, RN
Stacy Damato, RN
Donna Wallum, RN
THE POWER OF QUIETNESS

In an effort to enhance our compassionate healing processes and environment, HackensackUMC has engaged in “Quiet Time” initiatives. The goal of these initiatives is to support a restful environment for our patients and their loved ones. As part of our Quiet Time initiatives, several decisions were made to enhance patient healing by way of further enhancing a quiet and healing environment:

- **Eliminate overhead paging of individuals in the medical center**
- **Announce Quiet Time and dimming of lights, from 9 p.m. to 8 a.m.**
- **Introduce Quiet Packs**

**Overhead Paging**

The elimination of overhead paging has been tried many times in the past without success. Now, with the leadership of Dianne Aroh, executive vice president, chief patient care and clinical officer, and the Quiet Time Committee, HackensackUMC began to systematically address all areas that were involved in enhancing a quiet and healing environment.

We started with a revision of the policy #502-5 “Noise Reduction and Dimming of Lights to Promote a Healing Environment.” The visiting policy was also revised to communicate a healing environment. With the help of Telecommunications and Guest, Language and Operator Services, the team obtained data from the SDS Overhead System, which records who the page was for, where the page was coming from, as well as date, time and other metrics. Simultaneously, the team worked with Information Technology to ensure that all signals to pagers and cellphones work in all areas of the hospital. There was a concern that codes would not pass through some areas, but since codes maintained overhead, this concern was alleviated.

This report identified the top-paged physicians. Also of note was the discovery that some physicians’ notes had clear indications to overhead page them as the primary means of contact. Partnering with the Office of Medical Affairs, this information was presented to the most frequently paged physicians. After buy-in from key stakeholders, the team drafted a communication to physician leaders, nursing staff and to the entire medical center. Operators were also given instructions to call cellphones or pagers for all physicians. Codes continue to be overhead paged. Overhead paging decreased from an average of 250 per week to under 10 per week, including codes. The immediate results were positive in HCAHPS. Qualitative results were also positive. Comments to the effect that people noticed a difference were received.

**HCAHPS quiet scores increased from May 2014 to August 2014 from 46 to 56**

**Overhead pages decreased from an average of 250 per week average to fewer than 14 per week**

**Quiet Time Announcement**

A significant culture change was introduced to the organization through the implementation of a Quiet Time announcement and the dimming of the lights. This supports the philosophy that every patient and their family deserve an exceptional experience. A screensaver was created with marketing that was duplicated and displayed on all units throughout the organization, including patient care areas, elevator monitors, and computer workstations. A very engaging but gentle announcement was introduced announcing the beginning of Quiet Time. This was created internally and broadcast automatically over the system every night at 9 p.m. to remind staff and visitors that the Quiet Time period has begun.

Qualitatively, the response has been overwhelmingly positive.

**Quiet Time Packs**

When the Department of Patient Experience collaborated with the Department of Patient Care on an innovative, patient-centered idea to improve quietness in the hospital, the “Quiet Pack” was created. After researching the Press Ganey website for best practices, Keri Fitzpatrick, BSN, RN, nurse manager of Adult Inpatient Oncology; and Christopher Harley of Patient Experience, discovered that hospitals across the nation improved their hospital quietness scores as a result of Quiet Packs.

“We worked together to design the pack and instituted it onto the units,” says Fitzpatrick. The Quiet Pack consists of ear plugs, eye masks, ear buds, 2Loud hotline numbers, the nurse manager’s phone number, and instructions on how to contact a supervisor and how to access the Care Channel. A four-item survey was included in the pack to provide real-time feedback for the nursing staff regarding the patient’s use of the Quiet Pack components. With the help of the HackensackUMC...
Marketing Department, the packaging was complete and ready for use.

“We had an in-service with the staff, and gave them instructions about the pack and which patients should receive them,” she says. The Quiet Pack is given to alert and orient patients upon admission in an effort to minimize the noise they hear in the care environment. Fitzpatrick remembers the immediate feedback of the patients who used the Quiet Packs, “They loved it,” she recalls. She also saw an immediate rise in her unit’s quietness scores, rising close to the 40th percentile, which she says, “is an amazing leap.” And due to the diligence of her staff for keeping a quiet and healing environment, no patient has ever had to use the 2Loud environment, no patient has had immediate rise in her unit’s quietness scores, rising close to the 40th percentile, which she says, “is an amazing leap.” And due to the diligence of her staff for keeping a quiet and healing environment, no patient has ever had to use the 2Loud environment, no patient has ever had to use the 2Loud environment.

When asked what the patients use and like the most, Fitzpatrick stated, “I believe the eye mask.” This nurse manager believes the pack, which was made available house-wide, should be a staple component for the pack, which was made available house-wide, should be a staple component. Fitzpatrick’s staff has received an overwhelming amount of positive reviews from patients and their family members. With the combined efforts of the Quiet Time Committee, an interprofessional team who continues ongoing assessment and monitors improvement efforts, the overall goal for the packs is to improve quietness in the hospital so patients can heal and rest. We are well on our way.

Quiet Pack Labels designed by Marketing Department

**Quiet Time Committee**
- Dianne Aroh
- Trusha Bavalia
- Kelly Briggs
- Theresa Colarusso
- Darlene Cox
- Nilesh Desai
- Claudia Douglas
- Ashley Eddings
- Keri Fitzpatrick
- Jan Guinter
- Ramonita Jimenez
- Kunle Modupe
- Allen Prini
- Moses Sackowitz
- Nancy Solan

**Story Contributors:**
- Darlene Cox, MS, RN, FACHE, administrator, Service Excellence
- Mike Holt, Sherel Johnson
- Liz Simunovich
- Joseph Jerome
- Jasmine Maurice
- Heath Miller
- Dianne Aroh, executive vice president, chief patient care and clinical officer, was pleased to announce that HackensackUMC began to operate its entire basic life support ambulance services internally; which became effective December 30, 2014. “Together with our Mobile Intensive Care Unit, Specialty Care Transport Unit, AirMed One, NJ-MSED units, and newly-renovated Emergency and Trauma Center, HackensackUMC is proud to provide some of the finest emergency services in New Jersey,” said Aroh.

**Community Outreach**

HackensackUMC’s Emergency and Trauma Center’s (ETC) Unit-Based Council sponsored a “Summer Needs Drive” for Bergen County Homeless Shelter from April 23 through May 7. Donation bins were placed throughout HackensackUMC for summer essentials such as: sunscreen, flip-flops, T-shirts, sweat shorts, socks, deodorant, shaving cream, lotion, feminine hygiene products, travel-size shampoo, conditioner, toothpaste, as well as small bars of soap.

The Pediatric Nurse Coordinator Council provided continuing education with a program geared toward community school nurses titled, “Show and Tell! Bringing Pediatric Specialties to Schools.” This complimentary program, held on October 9, 2014, focused on nine different outpatient specialty topics from the Joseph M. Sanzari Children’s Hospital: Pulmonology, Rheumatology, Institute for Child Development, Cardiology, Audrey Hepburn Children’s House, Nephrology, Dermatology, Pediatric Day Accommodation Suite, and The Molly Center for Children with Diabetes and Endocrine Disorders. This year’s conference was held for community school nurses and doubled in attendance from last year with 100 attendees. The attendees reported that the speakers had an effective use of teaching strategies, which included lecture, discussion exercises, small groups, role-playing, and assignments, to name a few. This round table discussion offered four nursing contact hours.

**Expansion of Services**

Dianne A.M. Aroh, executive vice president, chief patient care and clinical officer, was pleased to announce that HackensackUMC began to operate its entire basic life support ambulance services internally; which became effective December 30, 2014. “Together with our Mobile Intensive Care Unit, Specialty Care Transport Unit, AirMed One, NJ-MSED units, and newly-renovated Emergency and Trauma Center, HackensackUMC is proud to provide some of the finest emergency services in New Jersey,” said Aroh.

**MAGNIFYING EXCELLENCE**

A national conference on Hypertrophic Cardiomyopathy (HCM) in children and adults was held for the medical community in the HackensackUMC Hekemian Conference Center on May 30, 2014. The conference was hosted by the Section of Pediatric Cardiology of the Joseph M. Sanzari Children’s Hospital at HackensackUMC. Robert J. Tozzi, M.D., the course director, addressed the topic of management of HCM. Keynote speakers were Barry Maron, M.D., Minneapolis Heart Institute Foundation and Harry M. Lever, M.D., Cleveland Clinic Foundation. Many interesting aspects of Hypertrophic Cardiomyopathy were discussed including the significance of mitral valve and papillary muscle abnormalities, LV obstruction, the role of electrophysiology, genetics, and MR imaging.

Participants: Suzanne Ingwersen BSN, RN, Lomaire (Lori) Krivak, BSN, RN, CPN; Michelle Leone, BSN, RN, AE-C; Suzanne McGunness, MSN, RN, CPN; Lisa Pflug, BSN, RN, CPN; Catherine Picardi, BSN, RN, CNRN; Karen Praschill, BSN, RN, Rachel Rothenberg, MAS, BSN, RN, CDE; Sonya Stankovci, BSN, RN, CPN; and Doreen Tabussi, BSN, RN, CPN of Pediatrics.

**Magnet 5th Redesignation**

HackensackUMC has always been proud of its exceptional patient care team. Our team of more than 1,900 nurses achieved our fifth consecutive Magnet® designation in 2014. HackensackUMC is just one of two hospitals in the entire nation to achieve this feat — the highest honor
that can be bestowed by the American Nurses Credentialing Center. Magnet designation indicates not only our commitment to quality patient care, but also affirms the supportive environment we provide our nurses to encourage innovation and professional growth.

**Educating our Youth**

Nurses Suzanne Ingwersen, RN, and Karen Praschil, RN, of Pediatric Dermatology and Cardiology represented HackensackUMC at a health fair at the Tappan Road Elementary School in Northvale. They spoke to 300 children about the dangers (and benefits) of sun exposure.

**Improving Patient Care and Infection Rates, Collaboratively**

A team in the Emergency & Trauma Center (ETC) identified an opportunity for improvement in the area of pressure ulcers. In collaboration with the Wound Ostomy Continence Nursing team, senior leadership, ETC nurse educator, and Nursing Performance Improvement, the team developed a clear plan to reduce pressure ulcers in the ETC. A few of the action steps were as follows:

- Instituted Pressure Ulcer Rounding to be performed on a weekly basis by our Pressure Ulcer Prevention (PUP) Champion Team, which consisted of registered nurses and patient care technicians. The team worked with senior leadership to help schedule our staff off the unit during their shift to perform rounding for two hours in assigned areas.
- Established pressure ulcer carts in all areas of the ETC. The carts have pressure ulcer prevention topicals, dressings and wound measuring guides. In collaboration with our equipment technicians, PUP Champions are responsible for maintaining and stocking the carts.
- Collaborated with Information Technology to change our pressure ulcer documentation to mirror inpatient wound assessment and also to include interventions in the change of documentation, which is a continued goal for the PUP Champions in 2015. The team has rounding logs available that they conducted data collection on consistently since May 2014. Since May 2014 through December 2014, the ETC reduced pressure ulcer incidences by 53 percent.

Participants: Kristy Salloum, RN, CEN, CWOCN; Eric Jones, RN, PUP Champion, Unit-Based Council (UBC) chair; Eric Weber, RN, PUP Champion; Patricia Taylor, RN, PUP Champion; Lina Ruiz, PCT; Jorge Valadez, PCT; Carlos Toledo, PCT; Wilson Toledo, PCT; Viola Gladyz, PCT; Yesenia Tolentino, PCT; and Krystle Robles, PCT.

The adult oncology and stem cell transplant patient populations on 5 Pavilion West, 9 Pavilion West, 8 Pavilion West and 8 Pavilion East are myelosuppressed. Their immune systems are impaired due to their disease or the treatment they receive for their cancer. Additionally, due to the nature of the chemotherapy and other treatments, a majority of our patients have a central venous catheter. These patients may be admitted for up to four weeks. This poses a challenge for the oncology nurses caring for these patients to prevent a central line associated bloodstream infection (CLABSI).

The staff on 5PW, 9PW, 8PW and 8PE have worked closely with their oncology nurse specialists, the nurse educator, nurse managers and the Infection Control nurse over the last few years to reduce CLABSI rates on their units. The following practices have contributed to the decrease in CLABSI rates on all four oncology units:

- Standardization and re-education of proper care, dressing and cap change technique across all four units.
- Scrubbing the outside of the caps with alcohol swabs prior to removal.
- Maintenance of sterile technique while changing Q-syte access caps.
- Curos disinfecting port protector caps pilot from March 2012 to March 2013 on 8PE and 8PW.
- Curos port protector caps adopted into practice in the John Theurer Cancer Center outpatient stem cell transplant setting in April 2013.
- Curos caps adopted into practice throughout inpatient oncology (SPW and 9PW) in September 2014.
- Appointment of CLABSI nurse champions on each unit to monitor and encourage best practices.

Since transitioning to an oncology unit in June 2013, the 9PW CLABSI champions and the oncology nurse specialist worked with the staff on peer validations and reinforcement of infection prevention techniques and since October 2014, 9PW did not have any CLABSIs. We are especially proud of 5PW as they maintained a low occurrence of only one CLABSI for two consecutive years. The nurses on all four oncology units are working diligently to prevent CLABSI in the stem cell transplant and oncology patient populations through evidence-based clinical practice.
Quality Outcomes

5 St. John is a 43-bed medical-surgical unit. The team has a challenging and complex population of patients to care for. Nonetheless, they strive to deliver high-quality patient care with every interaction. Their quality outcomes are a true reflection of the commitment and dedication from the 5 St. John team.

Kendra Moore, MAS, RN, CCRN, nurse manager of 5 St. John explains that she and the team accomplish these results by:

• Collaboration and partnership with physicians and support departments
• Coaching and mentoring of staff
• Nurse leader rounding

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**KEY**

- **Out Performing (6-8)**
- **Out Performing (Alert)**
- **Not Out Performing (1-4)**
- **Not Out Performing (Above Benchmark)**
SERVICE TO THE COMMUNITY/MISSEIONS

Michelle Bogucki, office manager; Barbara McGoe, BSN, RN, research nurse; Nicole Argenzia, BSN, RN, nurse manager; and Mary Ann Michels, M.D., The Center for Allergy, Asthma and Immune Disorders. Provided asthma screenings to underserved areas in the Hackensack, NJ, community by way of the A.I.R. (Asthma Information Relief) Express Mobile Care Unit. The A.I.R. Express bus also visits every elementary school in Hackensack throughout the school year to perform asthma screenings and education. Additionally, the Allergy Center staff took part in a Notno Kick-Butts Day in March 2014. The A.I.R. Express Mobile Unit visited the students of Hackensack High School, where teens were educated and discouraged from smoking. The students had free screenings and snacks.

Sharon Burrowes, BSN, RN, Pediatric Emergency Department. Volunteered at the clothing drive for the Bergen County Community Action Partnership. Volunteered to conduct physical exam screenings on preschool children in various Essex County locations for New Jersey Warm Line Parent Program.

Melanie Cardona, BSN, RN, Pediatric Emergency Department. Organized a toy drive through the Pediatric Emergency Department staff, which helped to donate gifts to low income families in Bergen County for the Greater Bergen Community Action Inc. Operation Holiday.

Teresita C. Dimaano, BSN, RN, RNBC, chair, Nursing Research & Innovation Council, staff nurse, Endoscopy Services, Adult and Pediatric Gastroenterology. Organized a toy drive for the Bergen County Emergency Department. Volunteer for the First Annual Dr. John Totaro Pancreatic Cancer Symposium at the John Theurer Cancer Center, April 2014, with Dr. Rosario Ligresti to serve the community and educate the public on pancreatic cancer, treatment and new modalities. Organizer and chairperson for the State of the Art Pancreatobiliary Symposium at the John Theurer Cancer Center with Dr. Rosario Ligresti. This event was held to educate the staff and other professionals regarding the pancreas and its diseases with CMA/CEUs awarded toward the event for the staff.

Stephanie Garcia, Au.D., audiologist, Department of Audiology. Volunteer for the “Parent and Me” Group for families with infants and toddlers diagnosed with hearing loss, HackensackUMC, Hackensack, NJ.

Judith A. Haystrand, MSN, RN, APN-C, clinical systems analyst, Information Technology Department. Provided free healthcare to uninsured adults in Bergen County as their primary provider for the Bergen Volunteer Medical Initiative, Hackensack, NJ, November 2009 to present.

Sarahann R. Huvane, RN, staff nurse, Cardiac Prevention and Rehabilitation Center. Eucharistic minister and confirmation facilitator at Saint John the Baptist Church; children’s liturgist and volunteer for the Saint John Academy (SJA) supermarket gift card fundraising and uniform exchange; and assisted at Helping Hands Food Pantry in Hillsdale, NJ.

Kristina Hnya, BSN, RN, Pediatric Emergency Department. Helped organize three wishes for children to go to Disney, a shopping spree and a trip to Aulani, the Hawaii Disney Resort, through “Make-A-Wish.” Also, volunteer presenter for Fairleigh Dickinson University (FDU) on binge drinking and drug abuse.


Mary Ann Michels, M.D.; Michelle Bogucki, office manager; Nicole Argenzia, BSN, RN, nurse manager; Barbara McGoe, BSN, RN, research nurse; Anna Maria DaCosta, BSN, RN; Lori Torsiello, BSN, RN; Gabriela Blazon, medical assistant; Susan Kraus, RD; and Aricia Torres, medical secretary. The staff conducted their Third Annual A.I.R. Express Golf Outing on September 2014 to raise funds for the A.I.R. Express Mobile Care Unit. It was the 10th anniversary for the A.I.R. Express bus and its services. Jerome Bettis aka “The Bus” (former NFL player) was the special guest at the dinner where Bernard Saccaro, M.D., was honored for his years of service to HackensackUMC. Annamaria Pallante, LCSW, senior social worker, Joseph M. Sanzari Children’s Hospital. Volunteered for an Arthritis Foundation Run/
Walk in May 2014 with a focus on pediatric arthritis held in Bergen County, NJ. The Joseph M. Sanzari Children’s Hospital’s Pediatric Rheumatology Center staff provides education and walks with families to raise awareness as well as funds.


Rachel M. Peralta, BSN, RN, CCRN, clinical level III, Pediatric Intensive Care Unit. Lectured high school students at William Paterson University’s Future Nurses Workshop Camp about being a nurse and volunteering for the International Surgical Mission Support (ISMS), July 2014.

Alissa K. Sandler, LCSW; Lisa Capizzi Marain, LCSW; Anna Iriary-Wood, LCSW; and Jackie Nemeth, LCSW, Sudden Infant Death Syndrome (SIDS) Center of New Jersey (SCNJ) and Joseph M. Sanzari Children’s Hospital. Volunteered at the Annual SCNJ state-wide summer program, held at Jenkinson’s at Point Pleasant Beach, Point Pleasant, NJ. One hundred twenty-five family members attended the program which included yoga on the beach and lunch under a canopy. This was an opportunity for families who have experienced the tragic death of an infant or young child from SIDS, sudden unexpected infant death (SUID) or sudden unexplained death in childhood (SUDC) to meet and feel less isolated as a result of their loss. SCNJ is a joint program with Rutgers University, Robert Wood Medical School, and supported by the CJ Foundation for SIDS and the Department of Health.

Alissa K. Sandler, LCSW; Lisa Capizzi Marain, LCSW; Anna Iriary-Wood, LCSW; and Jackie Nemeth, LCSW, Sudden Infant Death Syndrome (SIDS) Center of New Jersey (SCNJ) and Joseph M. Sanzari Children’s Hospital. Volunteered for the SIDS Center of NJ, a state-wide program, Annual Memorial Program on December 6, 2014. This annual program offers families who suffer the tragedy of SIDS, sudden unexpected infant death (SUID), and sudden unexplained death in childhood (SUDC) to share memories, reflect and support each other during the holiday season. One hundred ten family members participated. SCNJ is a joint program with Rutgers University, Robert Wood Medical School, and supported by the CJ Foundation for SIDS and the Department of Health.

Marites Welch, MA, Ed; BSN, RN, CCRN, administrative manager, Heart Failure and Pulmonary Hypertension Program; Maribel Damian, MSN, RN-BC, EPIC, OpTime principal trainer, Center for Ambulatory Surgery; and Teresita Dimanno, BSN, RN, RN-BC, Colon Cancer Prevention Center/Endoscopy Services. Volunteered in feeding the homeless at the Family Promise of Bergen County, Hackensack, NJ, in October 2014 in support of community service projects for the Philippines Nurses Association of New Jersey, Bergen County sub-chapter. Marites and Maribel serve as officers and Teresita is a member.

Christine Vinci, RN, research nurse, Institute for Evidence-Based Practice & Nursing Research. Team captain of team “Inspirational Journey” for the 2014 Muscular Dystrophy Association (MDA) Muscle Walk, held at The Prudential Center in Newark, NJ, March 2014. The MDA provides comprehensive services to families with muscle diseases. Member of the Parental Advisory Group to the Board of Education for the Bergen County Special Services School District.

Michelle “Mickey” Wilder, BSN, RN, CPN, level III staff nurse, Pediatric Cardiology. International medical missions to Kosova, March 2014; El Salvador; May 2014; and Haiti, November 2014.

Mary Zetelski, LCSW, Joseph M. Sanzari Children’s Hospital. Participated in the Juvenile Diabetes Research Foundation (JDRF) Walk/Run, October 2014. A team from the Molly
Center for Diabetes and Endocrine Disorders participated in the Run/Walk along with “Molly families” providing education in an effort to raise awareness as well as funds. Participated in fundraiser in October 2014 at Alex & Ani in Ridgewood, NJ, benefiting the Joseph M. Sanzari Children’s Hospital’s Molly Diabetes Team at HackensackUMC, Hackensack, NJ. Refreshments and diabetes information were available and 15 percent of all sales were donated to the Molly Team.

Nigel Arthur  
Marcenia Cofield  
Luis Colon  
Remy Damian  
Ron Diez  
Dionne Dixon-Jeffrey  
Mary Donnalley  
Lee Durkin  
Tim Duwhite  
Carlos Fernandes  
Lou Guarino  
Dwayne Humes  
Francis Hwang  
Richard Jengo  
Mick Kane  
Ray Koonce  
Sergio Lebron  
Francisco Maciel  
Frank Pellicci  
Joseph Purcell  
Bryant Rodriguez  
Robert Rubin  
Ed Strauss  
George Wolf

Michael Alessi, MICP, FP-C, flight paramedic, Air Medical Program. Recipient of the Outstanding Service Award, Township of River Vale 39th New Jersey Legislative General Assembly, River Vale, NJ.

Joan L. Banovic, BSN, RN, CNOR, clinical level IV, Neurosurgery/Spine/Maxillofacial, Inpatient Operating Room. Submitted essay on behalf of the Main Operating Room and the team earned the title “2014 Best Nursing Team of the Year” in the Northeast Region, according to Advance for Nursing.

Department of Clinical Education. Recipient of the Most Valuable Team Award in February 2014, HackensackUMC, Hackensack, NJ.

Patricia Nierstedt, MS, RN, CEN, trauma program manager, Trauma/Surgical Critical Care & Injury Prevention. Recipient of New Jersey Emergency Nurses Association (ENA)’s 2014 President’s Award, New Jersey State ENA Emergency Care Conference, Atlantic City, NJ.

Elizabeth O’Dwyer, BSN, RN, Pediatric Intensive Care Unit. Recipient of the DAISY Award, a national award for nurses who are perceived as going above and beyond for their patient, for caring for patient who went into acute hemorrhagic and septic shock. Received at HackensackUMC, Hackensack, NJ.

Pamela Pascalelli, MSN, RN-BC, APN, CCRN, education specialist, Department of Clinical Education. Recipient of the Ann Stark Hess Scholarship, National Nurses Day, HackensackUMC, Hackensack, NJ.

Catherine Picarelli, BSN, RN, CNN, nurse coordinator, Pediatric Nephrology. Recipient of the 2014 American Nephrology Nurses’ Association’s Career Mobility Scholarship, Anaheim, CA.

Joseph Solda, BSN, RN, CFRN, NREMT-P, chief flight nurse, Air Medical Program. Recipient of the Outstanding Service Award, Township of River Vale 39th New Jersey Legislative General Assembly, River Vale, NJ.


Petra Tepper, BSN, RN, ONC, clinical level IV, Orthopaedics. Recipient of the 2014 New Jersey State Governor’s Jefferson Award, BD Healthcare Individual, Newark Museum, Newark, NJ.

Catherine Picarelli, BSN, RN, CNN, nurse coordinator, Pediatric Nephrology. Recipient of the 2014 American Nephrology Nurses’ Association’s Career Mobility Scholarship, Anaheim, CA.

Joseph Solda, BSN, RN, CFRN, NREMT-P, chief flight nurse, Air Medical Program. Recipient of the Outstanding Service Award, Township of River Vale 39th New Jersey Legislative General Assembly, River Vale, NJ.


Petra Tepper, BSN, RN, ONC, clinical level IV, Orthopaedics. Recipient of the 2014 New Jersey State Governor’s Jefferson Award, BD Healthcare Individual, Newark Museum, Newark, NJ.
2014 DAISY AWARD HONOREES – AT A GLANCE

Jena Ahmed, RN
8 Pavilion East – Bone Marrow Transplant Unit

Joan Banovic, RN
Operating Room

Alessandra Bongiovanni, RN
3 Conklin - Medical/Surgical Unit

Marion Cahill Lortz, RN
4 Gabreillian East, Mother/Baby

Deni Callanan, RN
Pediatric Epilepsy Monitoring Unit (EMU)

Lu-An Campagnola, RN
Neonatal Intensive Care Unit (NICU)

Missy Clare, RN
5 Conklin - Inpatient Endoscopy Unit

Kathleen Cohen, RN
Neonatal Intensive Care Unit (NICU)

Katie Colon, RN
Pediatric Oncology

Lori Dahncke, RN
5 Pavilion West

Ellen Forstram, RN
Coronary Care Unit (CCU)

Alison Forte, RN
Maternal-Fetal Medicine

Lori Ingala
John Theurer Cancer Center

Mehul Jinwala
4 Link West

Alana Missiris, RN
3 Pavilion East - Heart Failure Unit

Elizabeth O’Dwyer, RN, BSN
Pediatric Intensive Care Unit (PICU)

Deborah Stanaback, RN
8 Pavilion East

Jennifer Temple, RN
Emergency and Trauma Center (ETC)

2014 NURSING EXCELLENCE AWARD WINNERS

Joan Banovic, RN, Advancing & Leading the Profession Award

Gina Dovi, RN, Clinical Care Award

Maurine Daniello, RN, Kristi Rioux, RN, & Bridget Wertz, RN, Education Award

Kim Brancato, Friends of Nursing Award

Elizabeth Paskas, RN, Management Award

Maryann Kourgalis, RN, Medical Mission Award

Pediatric Emergency Department Team Spirit Award


Kenneth A. Bodkin, Au.D., manager, Department of Audiology. Adjunct professor, Montclair State University, Montclair, NJ.

Heather L. Davies, MSN, RNC-MNN, education specialist, Obstetrical Service, Department of Clinical Education. Adjunct professor for Obstetrical Clinicals, Ramapo College of New Jersey, Mahwah, NJ.

Courtney DiBona, MSN, RN-BC, administrative supervisor, 9 Pavilion East. Clinical instructor, Ramapo College of New Jersey, Mahwah, NJ.

Jaclyn Doell, MSN, CCRN, Pediatric Intensive Care Unit. Adjunct nursing professor at Ramapo College of New Jersey, Mahwah, NJ, and New Jersey City University, Jersey City, NJ.

Gina Dovi, MSN, RN, CPCHN, clinical level III staff nurse, Pediatric Hematology/Oncology. Adjunct professor, Felician College, Lodi, NJ.

Evan Epper RN, BSN, CGRN, staff nurse, Endoscopy Services. Appointed Chair, National Pancreas Foundation NJ Chapter.

Anne Irizarry-Wood, LCSW, Sudden Infant Death Syndrome (SIDS) Center of New Jersey (SCNJ) and Joseph M. Sanzari Children’s Hospital. Instructor, Robert Wood Johnson Medical School, New Brunswick, NJ; and Rutgers University, New Brunswick, NJ.

Lisa Capizzi Marain, senior licensed clinical social worker (LCSW), Sudden Infant Death Syndrome (SIDS) Center of New Jersey (SCNJ) and Joseph M. Sanzari Children’s Hospital. Instructor, Robert Wood Johnson Medical School, New Brunswick, NJ; and Rutgers University, New Brunswick, NJ.

Maryrose McInerney, Ph.D., audiologist, Department of Audiology. Adjunct professor, Montclair State University, Montclair, NJ; and St. John’s University, Long Island Au.D. Consortium.

Denise Menonna Quinn, MSN, RN-BC, AOCN, BMTCN, John Theurer Cancer Center Transplant Division. Clinical faculty, Fairleigh Dickinson University, Teaneck, NJ, and Bergen Community College, Paramus, NJ.

Daisy Molina, MSN, RNC-LRN, CLC, CIME, Mother/Baby East. Associate dean of nursing, Jersey College School of Nursing, Teterboro, NJ.

Pamela Pascarelli, MSN, RN-BC, APN, CCRN, education specialist, Department of Clinical Education. Adjunct clinical faculty at Bergen Community College, Paramus, NJ.

Moses Sackowitz, MSN, RN, manager, Special Projects, Patient Care Services. Adjunct instructor, Nursing Informatics, Accelerated Bachelor of Science in Nursing Program, Rutgers University School of Nursing, Newark, NJ.

Alissa K. Sandler, LCSW, section chief and social work supervisor, Sudden Infant Death Syndrome (SIDS) Center of New Jersey (SCNJ) and Joseph M. Sanzari Children’s Hospital.
PROFESSIONAL INVOLVEMENT AND DEVELOPMENT

Joanne Wendolowski, MS, RN–BC, public health nurse supervisor, Health Awareness Regional Program (HARP). Clinical adjunct faculty at Felician College, Lodi, NJ.


Mary Jo Conley, BSN, RN, CWOCN, Wound Ostomy and Continence Nursing Department. Panel member, chair of the Collaborating Organization Council, and Public Policy Committee member of the National Pressure Ulcer Advisory Panel. Additionally, the National Wound, Ostomy and Continence Nurses Society’s liaison to the National Pressure Ulcer Advisory Panel.

Teresita C. Dimaano, BSN, RN, RNBC, chair, Nursing Research & Innovation Council, staff nurse, Endoscopy Services, Adult and Pediatric Gastroenterology, President, Saint Louis University School of Nursing Alumni Association USA Chapter, Inc. (SLUSONAA), a 501(c)(6), IRS-approved, non-profit charitable/humanitarian organization.


Alicia Havens, LCSW, Joseph M. Sanzari Children’s Hospital. Field instructor, Graduate School of Social Work, University of Southern California School of Social Work and Columbia University School of Social Work.

Sarahann R. Huvane, RN, staff nurse, Cardiac Prevention and Rehabilitation Center. Member of Sigma Theta Tau International, the Honor Society of Nursing and the National League for Nursing (NLN).

Michelle Kobayashi, BSN, RN, CEN, manager, Emergency Community Operations & Emergency Critical Care Services, Emergency Medical Services Department. Member of the national American Organization of Nurse Executives Publication Committee, “Voice of Nursing Leadership.”

Denise Menonna Quinn, MSN, RN–BC, AOCNS, BMTCN, John Theuer Cancer Center Transplant Division. Continuing education reviewer, New Jersey State Nurses Association Review Team 2 and the Oncology Nursing Society.

Patricia Nierstedt, MS, RN, CEN, trauma program manager, Trauma/Surgical Critical Care & Injury Prevention. State Achievement Program Award Committee member of the National Emergency Nurses Association (ENA), National ENA Headquarters, Chicago, IL.

Joanne Rau Pasinski, BSN, RN, CCRN, clinical level IV, Neonatal Intensive Care Unit.

Ambassador, American Association of Critical Care Nurses (AACN).

Catherine Picarelli, BSN, RN, CCNS, nurse coordinator, Pediatric Nephrology. President-elect, Jersey North Chapter of the American Nephrology Nurses’ Association (ANNA).


Ramiro T. Ramos, MSN, RN, CCRN, administrative nurse manager, Non-invasive Cardiology Services; Lucia Izzo, MSN, RN–BC, administrative supervisor, Cardiac Prevention and Rehabilitation Center (CPRC); Dawn Siek, RN–BC, clinical level IV, Cardiac Prevention and Rehabilitation Center; Marites Welch, MA.Ed., BSN, RN, CCRN, administrative manager, Heart Failure and Pulmonary Hypertension Program; Tami Azouri, BSN, RN, HNB–BC, telemonitoring nurse, Heart Failure and Pulmonary Hypertension Program; and Michelle Brown-Herr, BSN, RN, HNB–BC, telemonitoring nurse, Heart Failure and Pulmonary Hypertension Program. Collaborated with physicians and administration to develop a Centers for Medicare and Medicaid Services (CMS)-initiated program called Cardiac Rehabilitation for Stable Congestive Heart Failure (CHF) Patients. This ongoing program is conducted by CPRC, a department in Non-invasive Cardiology Services at HackensackUMC.


Doreen Tabussi, BSN, RN, CPN, nurse coordinator, Bader Institute. Member of the Association of Rheumatology Health Professionals; member of the Juvenile Arthritis Committee, Arthritis Foundation, New England Chapter, and chairperson for HackensackUMC’s Ambulatory Care Nurse Coordinators’ Council. Petra Tepper, BSN, RN, ONC, clinical level IV, Orthopaedics. Member-at-Large, New Jersey State Nurses Association, Region III, Essex and Union Counties, 2014-2016.


Michelle “Mickey” Wilder, BSN, RN, CPN, level III staff nurse, Pediatric Cardiology. President of the Metro New York Chapter of the Congenital Heart Defects (CHD) Coalition, Chairperson of the annual CHD walk-a-thon, September 2014.

Mary Zetelski, LCSW, Joseph M. Sanzari Children’s Hospital. Field Instructor, Graduate School of Social Work, Columbia University School of Social Work.
2014 PROMOTIONS

Heather L. Davies, MSN, RNC-MNN
Appointed to Education Specialist for Women’s and Children’s Services

Courtney DiBona, MSN, RN-BC
Appointed to Administrative Supervisor on 9 Pavilion East

Dionne Dixon, Ph.D., SSBB, BCBA-C
Appointed to Administrative Director, Patient Care Operations and Logistics; Organizational Excellence Programs

Claudia Douglas, DNP, RN, CNN, APN.C
Appointed to Administrative Director, Institute for Evidence-Based Practice and Nursing Research

Catherine Herrmann, BSN, RN, CCRN
Appointed to Nurse Manager of Endoscopy Services

Denise Patoir, BSN, RN, CEN
Appointed to Administrative Supervisor of the Emergency & Trauma Center (ETC)

Ron Spethmann, MICP
Appointed to Clinical Coordinator of the Emergency Medical Services Department

Susan Thompson, BSN, RN, CCRN
Appointed to Administrative Supervisor for the Neonatal Intensive Care Unit (NICU)

2014 RETIREES

Janet Maguire
Medical Secretary, Allergy Center
14 Years of Service

Anita Kent
Medical Secretary, Allergy Center
9 Years of Service

Margaret Pieterson
Patient Care Associate (PCA), HiRisk Antepartum
12 Years of Service

Elsa Chiu
Staff Nurse, Orthopaedics
25 Years of Service

Lydia Vera
Nursing Assistant, 3 Conklin
15 Years of Service

ABSTRACTS/PRESENTATIONS


Victoria Correale, MSN, RN-BC; Sandra Emmanuel, RN, MA-BC; Marlbeth Garland, MSN, CCRN; Pam Pascarelli, MSN, RN-BC, APN, CCRN; and Ruzha Skoblar, MPH, RN-BC, “Human Caring in Nursing Professional Development: Let the Memories Begin,” Association for Nursing Professional Development Annual Conference, July 2014.


Teresita C. Dimaano, BSN, RN, RNBC, “Understanding Magnet Hospitals,” Saint Louis University School of Nursing and Graduate School, Baguio City, Philippines, January 2014.

Keri Fitzpatrick, BSN, RN; Denyse Addison, MSN, RN, NE-BC; Christine Vinci, RN; Catherine Herrmann, BSN, RN, CCRN; and Virginia Flynn, MSN, RN-BC, CCRN, “HackensackUMC Magnet Mentoring Presentation;” Montrose Veterans Administration, Montrose, NY, July 2014.

Kara Hennessy, RNC; Virginia Cucre, RNC; Jessica Villarreal, RN; Sue Thompson, RN; and Melissa Barry, RN, “Perinatal Loss and Bereavement Training,” HackensackUMC, Hackensack, NJ, October 2014.


Barbara McGoey, BSN, RN; Mary Ann Michelis, MD; and Michael Hauk, BA, pre-med research student, “Effects of Delivery and Feeding on Incidence of Atopic Disorders;” 2014 Annual Scientific Meeting, American College of Allergy, Asthma & Immunology, San Antonio, Texas, November 2014.

Cassandra Martin-Walters, MSN, RN, NE-BC, “Peer to Peer Mentoring Really Works With Face to Face Education,” 2014 New Jersey State Nurses Association (NJSNA)/Institute for Nursing (IFN) Convention, Atlantic City, New Jersey, October 2014; and “The Impact of Peer to Peer Mentoring,” American Nurses

Phyllis McKiernan, MSN, APN, OCN, “Grand Rounds: Chronic Myelogenous Leukemia (CML),” Journal of the Advanced Practitioner in Oncology (JADPRO) Live at Advanced Practitioner Society for Hematology and Oncology (APSHO), Orlando, FL, October 2014.

Denise Menonna Quinn, MSN, RN-BC, AOCNS, BMTCN, “Peer to Peer Mentoring Really Works With Face to Face Education,” 2014 New Jersey State Nurses Association (NJSNA)/Institute for Nursing (IFN) Convention, Atlantic City, New Jersey, October 2014; and “The Impact of Peer to Peer Mentoring,” American Nurses Credentialing Center (ANCC) Pathway to Excellence Conference, May 2014.


Judy Solomon, MA, LCSW, and Alissa K. Sandler, LCSW, “First Aid for the Soul” and “Professional Quality of Life (ProQOL),” Pediatric End of Life Conference, Joseph M. Sanzari Children’s Hospital, HackensackUMC, NJ, April 2014.


NURSE-LED RESEARCH STUDIES

National Hospital Care Survey
Claudia Douglas DNP, RN, APN-C
Principal Investigator

International Watson Caritas Comparative Database (IWCCD) Study
Kesha Patel, BSN, RN-BC
Principal Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Christine Vinci, RN
Sub-Investigator

NIH Stroke Scale as an Early Predictor of Discharge Disposition (NIHSS)
Besarta Lumani, BSN, RN
Principal Investigator
Jonathan Scantlebury, BSN, RN
Sub-Investigator
Anthony Rocco, BS, RN
Sub-Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator

Mohammed Quadri, MD, MBA
Sub-Investigator
Lyndsay Buehler, RN, BSN
Sub-Investigator

The Effect of the Sound Environment on Patient Outcomes and Staff Performance in the Inpatient Hospital Setting
Sanjeev Kaul, MD
Principal Investigator
Rob Harari, Sub-Investigator
Manisha Parulekar, MD
Sub-Investigator
Chinwe Ogedegbe, MD
Sub-Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Mohammed Quadri, MD, MBA
Sub-Investigator

Impact of a Regulated ADC System On Medication Disturbance and Administration Variables
Claudia Douglas, DNP, RN, APN-C
Principal Investigator
Nilesh Desai, MBA, BS, RPh
Co-Principal Investigator
Dianne Aroh, RN, MS, NEA-BC
Sub-Investigator
Mohammed Quadri, MD, MBA
Sub-Investigator

Impact of a Multidisciplinary Approach in a Congestive Heart Failure Unit on Patient Outcomes (IMACH)
Robert Berkowitz, MD
Principal Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Nancy Elmann, MSN, APN
Sub-Investigator
PATIENT CARE SERVICES AT HACKENSACKUMC

Bernard Kim, MD
Sub-Investigator
Joseph Parrillo, MD
Sub-Investigator
Jeanette Previdi, MPH, BSN, RN-BC
Sub-Investigator
Mohammed Quadri, MD, MBA
Sub-Investigator
Beatriz Velez, MSN, RN
Sub-Investigator
Marites Welch, MA.Ed, BSN, RN, CCRN
Sub-Investigator
Barbara Sardanopoli-Heber, RN, APN
Sub-Investigator

Polypharmacy, Symptom Assessment and Quality of Life: A focus on Geriatric Health Care Delivery
Tina Vacante, BSN, RN
Principal Investigator

Physician Utilization of Palliative Care Services in an Acute Care Hospital Before versus After Physician-focused Education on Palliative Care; Hospitalist Pilot Study
Katie DeMarco, MSN, RN
Principal Investigator

Evaluating Medication Reconciliation Accuracy at Discharge
Helena Habura, BSN, RN
Principal Investigator
Michelle Kobayashi, BSN, RN, CEN
Sub-Investigator
Brian Faley, Pharma D
Sub-Investigator
Maria Toubroukji, RN
Sub-Investigator
Roseanne Raymond-Alessandra, BSN, RN, TNCC
Sub-Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Mohammed Quadri, MD, MBA
Sub-Investigator

Test the Content Validity and Inter-rater Reliability of the Advanced Practice Nurse Peer Review Rubric Instrument (TVAR)
Joan Colella, RN, ADP, APN-BC, NP-C
Principal Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Mohammed Quadri, MD, MBA
Sub-Investigator
Jodi Galesi, MSN, RN, APN-C, FNP
Sub-Investigator
Nancy Van Buitenen, MSN, APN, RN
Sub-Investigator

The Peripheral Access Utilizing Sonographic Evaluation Study (PAUSE)
Nancy Van Buitenen, MSN, APN, RN
Principal Investigator
William Salerno, MD
Co-Principal Investigator
Claudia Douglas, DNP, RN, APN-C
Sub-Investigator
Angelica Castro, RN, BSN
Sub-Investigator
Lisa Failace, BSN, RN
Sub-Investigator
Jodi Galesi, RN, MSN, APN-C, FNP
Sub-Investigator

Nursing Journal Club
Denise Menonna-Quinn, RN-BC, MSN, AOCNS
Principal Investigator
Denyse Addison, MSN, RN, DNP
Sub-Investigator
Mary Busto, RN-BC
Sub-Investigator
Kathryn Colon, BSN, RN, CPHON
Sub-Investigator
Virginia Cuce, MSN, RNC-OB
Sub-Investigator
Susan Dunn, BSN, RN, LNC, CNOR
Sub-Investigator
Jean Ehrenworth, MSN, RNC-OB, c-EFM
Sub-Investigator
Guiseppina Finnerty, MSN, RN-BC
Sub-Investigator
Catherine Hermann, RN, BSN, CCRN
Sub-Investigator
Besarta Lumani, BSN, RN
Sub-Investigator
Joanne Pasinski, BSN, RN, CCRN
Sub-Investigator
Susan Thompson, BSN, RN, CCRN
Sub-Investigator
PUBLICATIONS


Tabussi, D. (2014). “Rheumatology-Approved, Web-Delivered Education Modules in Juvenile Arthritis.” This EBP project was published for the library of Fairleigh Dickinson University to remain on file for reference use.

INTERPROFESSIONAL RESEARCH STUDIES

Haldol versus Atypical AntiPsychotics in the Treatment of Delirium
Diego Coira, MD, FAPA
Principal Investigator
Margaret Spariosu, MD
Sub-Investigator
Margaret Grady, MSN, RN, APN-C
Sub-Investigator
Danielle Aroh, Sub-Investigator

ACCL1131: A Phase III Open-Label Trial of Caspofungin vs. Azole Prophylaxis for Patients at High-Risk for Invasive Fungal Infections (IFI) Following Allogeneic Hematopoietic Cell Transplantation (HCT)
Jennifer Krajewski, MD
Principal Investigator
Jeanette Haugh, MSN, APN
Sub-Investigator
Nancy Durning, MSN, APN
Sub-Investigator

ACNS1221: A Phase II Study For The Treatment Of Non-Metastatic Nodular Desmoplastic Medulloblastoma In Children Less Than 4 Years Of Age
Michael B. Harri, MD
Principal Investigator
Anne Marie Mazzeo, MSN, APN
Sub-Investigator

Abatacept: PBMTT PROTOCOL
GVH 1201 Abatacept Combined with a Calcineurin Inhibitor and Methotrexate for Graft Versus Host Disease Prophylaxis
Jennifer Krajewski, MD
Principal Investigator
Nancy Durning, MSN, APN
Sub-Investigator

A One-Year Retrospective Chart Review for Patients at Risk for Psychiatric Polypharmacy
Diego Coira, MD, FAPA
Principal Investigator
Magdalena Spariosu, MD
Sub-Investigator
Margaret Grady, MSN, RN, APN-C
Sub-Investigator
Danielle Aroh, Sub-Investigator

BMT 6904: Analysis of Patients Treated for Wiskott-Aldrich Syndrome Since January 1, 1990
Alfred P. Glick, MD
Principal Investigator
Jeanette Haugh, MSN, APN
Sub-Investigator
Nancy Durning, MSN, APN
Sub-Investigator

Integration of Technology in Diabetes Care (ITDC)
Steven Ghanny, MD
Principal Investigator
Amy Chartoff, MSN, APN
Sub-Investigator

PATIENT CARE SERVICES AT HACKENSACKUMC 34

2014 ANNUAL REPORT 35
FIRST-TIME CERTIFICATIONS IN 2014

Alyssa Amann, CCRN
Pediatric Critical Care Registered Nurse

Luanne Cabrera, CCRN
Pediatric Critical Care Registered Nurse

Keri Cebulash, CCRN
Certified Gastroenterology Registered Nurse

Teresita C. Dimaano, RNBC
Trained & Certified in REIKI I & II
Degree Usui System of Reiki Healing

Jaclyn Doell, CCRN
Pediatric Critical Care Registered Nurse

Joelle Gagnon, OCN
Oncology Certified Nurse

Brenna Gumbinger, GRN
Gerontological Nursing

Woiza Hemeon, BMTCN
Bone Marrow Transplant Certified Nurse

Eileen Heron, BMTCN
Bone Marrow Transplant Certified Nurse

Anna Irizarry-Wood, LCSW
Certification in Trauma Response and Crisis Intervention

Lisa Kramer, BMTCN
Bone Marrow Transplant Certified Nurse

Michelle Luttrell, GRN
Gerontological Nursing

Dena McDonald, NE-BC
ANCC Nurse Executive Certification

Kacey Naughton, BMTCN
Bone Marrow Transplant Certified Nurse

Jackie Nemeth, LCSW
Licensed Clinical Social Work and Certification in Trauma Response and Crisis Intervention

Denise Menonna Quinn, BMTCN
Bone Marrow Transplant Certification

Kristina Rioux, RN-BC
Nursing Professional Development – ANCC

Elizabeth Schneider, RN-BC
Cardiac/Vascular Nurse

Pamela Sutherland, BMTCN
Bone Marrow Transplant Certified Nurse

Brenda Woelfel, BMTCN
Bone Marrow Transplant Certified Nurse

Mary Zetelski, LCSW
Bowen Family Systems Therapy Certification

ACADEMIC ADVANCEMENT

Catherine Herrmann, BSN, RN, CCRN, nurse manager, Endoscopy Services. BSN with high honors at the College of Saint Elizabeth.

Sarahann R. Huvane, RN, staff nurse, Cardiac Prevention and Rehabilitation Center. MSN in Nursing Education at Ramapo College of New Jersey to be completed in December 2015.

Lucia Izzo, MSN, RN-BC, Cardiac Prevention & Rehabilitation. MSN at Benedictine University.

Susan Karpinski, MBA, BSN, RN, CRN, nurse manager, 4 St. John. Master of Business Administration (MBA) in Healthcare Management at Florida Institute of Technology.

Christa Orr, BSN, RN, NE-BC, nurse manager, Pediatric Pulmonology, Pediatric Endocrine, Pediatric Rheumatology, Pediatric Infectious Disease, Pediatric Nephrology and Audrey Hepburn Children’s House. Master’s in Nursing Program in Nursing Information Systems at Fairleigh Dickinson University.

Joanne Rau Pasinski, BSN, RN, CCRN, clinical level IV, Neonatal Intensive Care Unit. Enrolled in the MSN program at Queens University of Charlotte.

Denise Patoir, BSN, RN, CEN, staff nurse, Betty Torricelli institute for Breast Care. BSN at Ramapo College of New Jersey.

Frank Shay, MICP, FC-P, flight paramedic, Air Medical Unit. Bachelor of Science in Homeland Security at American Military University.

Doreen Tabussi, BSN, RN, CPN, nurse coordinator, Bader Institute. MSN at Fairleigh Dickinson University.

Mathew C. Testino, MSN, RN, APRN, AGPC-C, CEN, CCRN, CTRN, CPEN, EMT-P, staff nurse, Specialty Care Transport Unit. BSN to MSN.

Key:
BSN Bachelor of Science in Nursing
MS Master of Science
MSN Master of Science in Nursing
Pursuing Superior Quality & Unsurpassed Patient Satisfaction

2014 Infection Control Data

Zero

Catheter-Associated Urinary Tract Infections (CAUTI) in 2014 in the Pediatric Intensive Care Unit (PICU)

Zero

Ventilator-Associated Pneumonia (VAP) in 2014 in the Pediatric Intensive Care Unit (PICU)

Zero

Central Line-Associated Bloodstream Infections (CLABSI) in 2014 in the Neonatal Intensive Care Unit (NICU) for the following birth weight categories:
1,001-1,500 grams
1,501-2,500 grams
2,500 grams
ALL REPORTING UNITS COMBINED
Acuity Adjusted3 (NDNQI)

Total Falls Per 1,000 Patient Days

Percent of Surveyed Patients with Hospital-Acquired Pressure Ulcers

Injury Falls Per 1,000 Patient Days

Percent of Surveyed Patients with Hospital-Acquired Pressure Ulcers Stage II and Above
### December 31, 2014

<table>
<thead>
<tr>
<th>HCAHPS</th>
<th>HackensackUMC 2014 4Q</th>
<th>Press Ganey Database Mean</th>
<th>(+/-)</th>
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<tbody>
<tr>
<td>Pain well controlled</td>
<td>67.7</td>
<td>63.2</td>
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<td>Pain Management</td>
<td>74.7</td>
<td>71.1</td>
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<td>Nurses explain in a way you understand</td>
<td>79.0</td>
<td>75.8</td>
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<td>Nurses listen carefully to you</td>
<td>79.2</td>
<td>76.5</td>
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<td>Staff do everything to help with your pain</td>
<td>81.7</td>
<td>79.0</td>
<td>2.7</td>
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<td>Staff tell you what a new medicine was for</td>
<td>79.9</td>
<td>77.4</td>
<td>2.5</td>
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<tr>
<td>Communication with nurses</td>
<td>82.0</td>
<td>79.6</td>
<td>2.4</td>
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<tr>
<td>Staff is responsive to call button</td>
<td>66.6</td>
<td>64.7</td>
<td>1.9</td>
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<td>Nurses treat you with courtesy/respect</td>
<td>87.9</td>
<td>86.3</td>
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<tr>
<td>Communication regarding medicines</td>
<td>65.1</td>
<td>63.7</td>
<td>1.4</td>
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<tr>
<td>Informed of symptoms/problems to look for</td>
<td>90.8</td>
<td>89.5</td>
<td>1.3</td>
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<table>
<thead>
<tr>
<th>AMBULATORY OVERALL</th>
<th>HackensackUMC 2014 4Q</th>
<th>Press Ganey Database Mean</th>
<th>(+/-)</th>
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<tbody>
<tr>
<td>Information about delays</td>
<td>89.7</td>
<td>84.9</td>
<td>4.8</td>
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<tr>
<td>Comfort of waiting area</td>
<td>92.9</td>
<td>89.3</td>
<td>3.6</td>
</tr>
<tr>
<td>Attractiveness of center</td>
<td>91.5</td>
<td>88.3</td>
<td>3.2</td>
</tr>
<tr>
<td>Comfort of your room/resting area</td>
<td>93.6</td>
<td>90.8</td>
<td>2.8</td>
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<tr>
<td>Nurses’ concern for comfort</td>
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<tr>
<td>Response to concerns/complaints</td>
<td>94.7</td>
<td>92.3</td>
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<tr>
<td>Instructions for home care</td>
<td>94.9</td>
<td>92.6</td>
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<tr>
<td>Our concern for privacy</td>
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<td>Information for the day of surgery</td>
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<td>Cleanliness of center</td>
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<tr>
<td>Staff sensitivity to your needs*</td>
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<td>93.6</td>
<td>2.1</td>
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<tr>
<td>Nurses’ courtesy toward your family</td>
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<td>94.8</td>
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<tr>
<td>Confidence in skill of nurses</td>
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<td>Degree of pain was controlled</td>
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<td>Information was given your family</td>
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<table>
<thead>
<tr>
<th>INPATIENT OVERALL</th>
<th>HackensackUMC 2014 4Q</th>
<th>Press Ganey Database Mean</th>
<th>(+/-)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Courtesy of nursing assistants*</td>
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<tr>
<td>Support from labor &amp; delivery nurses during labor*</td>
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<td>How well your pain was controlled</td>
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<td>Staff worked together to care for you</td>
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<td>Nurses kept you informed</td>
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<td>Skill of the nurses</td>
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<td>1.6</td>
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<tr>
<td>Attention to special/personal needs</td>
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<td>1.5</td>
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<td>Nurses’ attitude toward requests</td>
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<tr>
<td>Speed of discharge process</td>
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<tr>
<td>Staff addressed emotional needs</td>
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<tr>
<td>Staff attitude toward visitors</td>
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<td>1.3</td>
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<tr>
<td>Instructions for care at home</td>
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<td>Staff concern for your privacy</td>
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<table>
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<tr>
<th>OUTPATIENT ONCOLOGY OVERALL</th>
<th>HackensackUMC 2014 4Q</th>
<th>Press Ganey Database Mean</th>
<th>(+/-)</th>
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<tbody>
<tr>
<td>Wait in registration area</td>
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<td>You could find your way around the facility easily</td>
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<td>Waiting area comfort</td>
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<td>5.7</td>
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<tr>
<td>Comfort of the chemotherapy treatment area</td>
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<tr>
<td>Managing radiation side effects explained</td>
<td>94.2</td>
<td>90.7</td>
<td>3.5</td>
</tr>
<tr>
<td>Explanation of what to expect during chemotherapy</td>
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<td>90.5</td>
<td>3.5</td>
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<tr>
<td>Explanation of what to expect during radiation</td>
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<td>3.1</td>
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<tr>
<td>Explanation of how to manage chemotherapy side effects</td>
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<td>89.9</td>
<td>3.1</td>
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<tr>
<td>Emotional needs addressed</td>
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<td>Home care instructions</td>
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<td>2.5</td>
</tr>
<tr>
<td>How well your pain was controlled*</td>
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<td>2.1</td>
</tr>
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<td>Radiation staff courtesy</td>
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### Pediatric Inpatient Overall

<table>
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<tr>
<th>HackensackUMC 2014 4Q</th>
<th>Press Ganey Database Mean</th>
<th>(+/-)</th>
</tr>
</thead>
<tbody>
<tr>
<td>92.8</td>
<td>93.1</td>
<td>0.7</td>
</tr>
</tbody>
</table>

- Effort by staff to introduce themselves*
- Informed about delays during visit*
- Staff courtesy toward family*
- Outpatient services met expectations*
- Informed about delays*
- Treated you with respect/dignity*
- Outpatient education you received*
- Ease of scheduling appointment*
- Staff concern for comfort
- Staff concern/questions/worries

### NICU Overall

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>94.3</td>
<td>90.2</td>
<td>1.7</td>
</tr>
</tbody>
</table>

- Accommodations for parents
- Space available for family
- Privacy available at baby's bedside
- NICU was family-friendly
- Visitation policy met family needs*
- Training: medications and equipment for home
- Manner of communicating: physician
- Consistency of info from NICU staff
- Staff met emotional needs
- Restfulness of NICU setting
- Nurse attentiveness: special needs
- Staff sensitivity regarding stress
- Nurses' promptness to call button
- Staff worked together to provide care
- Nurses helped you get to know baby
- Nurses cared about baby as a person

### Pediatric Inpatient Overall

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<thead>
<tr>
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<tbody>
<tr>
<td>92.2</td>
<td>88.1</td>
<td>4.1</td>
</tr>
</tbody>
</table>

- Quality of food
- Availability of food that the child likes
- Comfort of overnight facilities
- Appearance of room
- Accommodations/comfort for visitors
- Speed of admission
- Response to concerns/complaints
- Speed of discharge process
- Staff addressed emotional needs
- How well was the child's pain controlled
- Nurses' promptness to call button
- Staff worked together
- Staff sensitivity to inconvenience
- Nurses' special/personal needs attention
- Nurses' attitude toward requests
- Skill of the nurses
- DR informed w/clear language
- Respect for your knowledge of child

### Pediatric Emergency Department Overall

<table>
<thead>
<tr>
<th>HackensackUMC 2014 4Q</th>
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</tr>
</thead>
<tbody>
<tr>
<td>88.8</td>
<td>85.3</td>
<td>3.5</td>
</tr>
</tbody>
</table>

- Availability of things for child to do
- Comfort of waiting area
- Informed about delays
- Waiting time to treatment area
- Nurses were informative regarding treatments
- Nurses' attention to you/child
- Staff sensitivity to fears/concerns
- Nurse took the time to listen
- Nurses' courtesy
- Nurses' concern for privacy
- How well the pain was controlled
- Information regarding home care